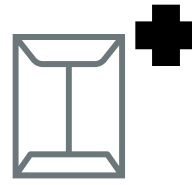




DENVER MAC REPAIR

820 West 8th Avenue Denver, CO 80204 • 303-200-0726
sales@denvermacrepair.com • www.denvermacrepair.com



Shipping Form

ESTIMATED COMPLETION TIME:

Denver Mac Repair will provide an estimated completion time for your repair/install, typically 2-5 days for parts and labor. Please call before you come in to pick up your equipment. Unforeseen circumstances (i.e; shipping delays, part availability, etc) may have an impact on our ability to complete the repair(s) as provided in the estimate. We will notify you if this is the case.

ESTIMATED TOTAL COST:

Denver Mac Repair will not exceed the quoted repair cost by more than **\$25** without first contacting the customer and confirming the adjusted price. There can be unforeseen complications, however 95% of repairs are within the quoted range.

HARDWARE REPLACEMENT:

If requested, old parts/hardware will be returned to you when you pick up your computer. If not they will be responsibly recycled.

IMPACT OF UPGRADES:

Please be advised that it is your responsibility to understand the impact of upgrades to the operating system, applications and utility software. 11 Such upgrades can lead to incompatibilities and the possible loss of data. Computer hardware and software work together and incompatibility may not become apparent until a later date. You are responsible for contacting the manufacturer of your software regarding compatibility issues before you request any upgrades.

LIABILITY:

Denver Mac Repair's liability for damage to your computer is limited only to any damage which is determined to be caused by Denver Mac Repair's negligent acts or negligent omissions. Our liability for repairs is limited to the total price of the parts and repair.

LOSS OF DATA:

Data is the most important part of a computer system because it is often irreplaceable. Due to the process of diagnosis and repair, data may get damaged or at worst, unintentionally deleted. Denver Mac Repair is not responsible for the loss of any data which may occur while performing work on your computer. **You are responsible for backing up your own data.** You may request that Denver Mac Repair back up your data for you for a charge of \$40, however, we do not guarantee any backup.

PRIVACY:

Our technicians will not browse through your hard drive looking at your personal data; however, they may inadvertently see data during the course of their work.

ABANDONMENT:

If you do not pick up your equipment within thirty **30 days** after we notify you that the requested service is complete, we will treat your equipment as abandoned. You agree to hold Denver Mac Repair harmless for any damage or claim for the abandoned property. Any and all charges are still your responsibility.

SCOPE OF WORK:

Denver Mac Repair will only perform the work agreed upon when you bring your computer in for repair. You must authorize any additional work and which may be required.

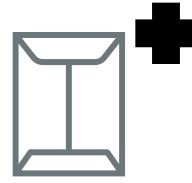
WARRANTY:

Denver Mac Repair gives a standard 3 month warranty on all computer service rendered. iPad, iPod and iPhone repair carries a 1 month warranty due to the fragile nature of the components. Most new computer parts carry a 1 year manufacture warranty.



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MY SIGNATURE CONFIRMS THAT I UNDERSTAND AND AGREE TO THESE TERMS:

Customer Phone Number

Email

Mac Password (If Applicable)

Mac OS (Operating System)

Customer Printed Name

Customer Signature

Date

Clearly describe problems / repairs needed:

SHIPPING INSTRUCTIONS:

Securely package item in plenty of bubble wrap, place in high quality shipping box and make sure item fits snugly, the less it can shift around inside the box the less chance it will be damaged in shipping. Include this form filled out inside of box. Customer can provide return shipping label to reduce return shipping price. We will call you as soon as we receive the package to confirm receipt and give estimate on repair. Typical repair times are 2-3 days PLUS shipping time. If shipping USPS, we strongly recommend shipping insurance.

Ship To:
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